OVERVIEW

The AquaCUE® Flow Measurement Manager from Badger Meter brings a new level of optimizing information to light. The intuitive AquaCUE® software suite, combined with proven cellular communication technologies, gives you greater visibility and control over your water resources.

Configured for you, AquaCUE® delivers a simple, yet powerful end-to-end-solution. Built-in infrastructure management services and a system design that keeps you in step with technology advancements allow you to easily manage your water usage.

SOFTWARE

With tools beyond meter reading and network management, AquaCUE® software offers targeted advanced metering analytics. AquaCUE® software puts interval meter data to work to increase efficiency in day-to-day operations and address demands for actionable intelligence.

- **Problem solver** – User intuitive data tools place the power of water consumption data at your fingertips, allowing you to rapidly respond to inquiries and quickly resolve any issues.

- **Customized design** – A customizable dashboard delivers information configured to individual requirements.

- **Find out fast** – Alert conditions can be set to monitor and notify users of system exceptions, including continuous flow for faster leak detection.

- **Innovation at your service** – Secure, hosted platform with automatic software upgrades ensures the latest technology and features are always available.

HARDWARE

AquaCUE® is built on a proven interval data capture and cellular communication system to achieve system performance goals. The system employs cellular endpoints which, as they leverage the public cellular network, dramatically reduce infrastructure requirements. This speeds installations and simplifies expansion as a system evolves.

- **Hourly data** – Endpoints are programmed to automatically broadcast hourly meter reading and event data to the AquaCUE® software on a daily basis. Hourly data helps identify potential leaks and other anomalies in water use.

- **Data integrity** – Endpoints utilize secure and robust encryption to ensure that data is reliably transmitted and received, that the integrity of the data is maintained, and that data cannot be captured or altered by unauthorized users.

SECURITY

AquaCUE® is certified under ISO 27001 and meets the Service Organization Control (SOC) reporting framework of SOC 2 for data security.

TECHNICAL SUPPORT AND TRAINING

Safe and secure, AquaCUE® provides regular software updates, long-term support and maintenance. Comprehensive training is provided at the time of system deployment. To maintain best practices, a library of online videos and options for web-based training and support are also available. Once deployed, our technical support specialists can be contacted by phone, e-mail and web to provide ongoing, customer-friendly support.

Additionally, Badger Meter offers extended customized training to further enhance user expertise.

TECHNICAL REQUIREMENTS

Developed as a hosted software platform, AquaCUE® is a cloud-based application accessed through a standard web browser. Internet access is required. User log ins provide secure access.

Supported web browsers include the latest and next previous major releases of Google® Chrome, Microsoft® Edge, Mozilla® Firefox®, Microsoft® Internet Explorer® (IE 11 only); and Apple® Safari®.

Badger Meter

Product Data Sheet